# VersaPro<sup>™</sup> Packaged Heat Pump Service Manual

## **MODELS:**

- <u>MPH241H413B</u>
- <u>MPH301H413B</u>
- <u>MPH361H413B</u>
- <u>MPH421H413B</u>
- <u>MPH481H413B</u>
- <u>MPH601H413B</u>

Read this manual carefully before installation and keep it where the operator can easily find it for future reference.

Due to updates and constantly improving performance, the information and instructions within this manual are subject to change without notice.

Version Date: 05/16/24 Please visit www.mrcool.com/documentation to ensure you have the latest version of this manual.

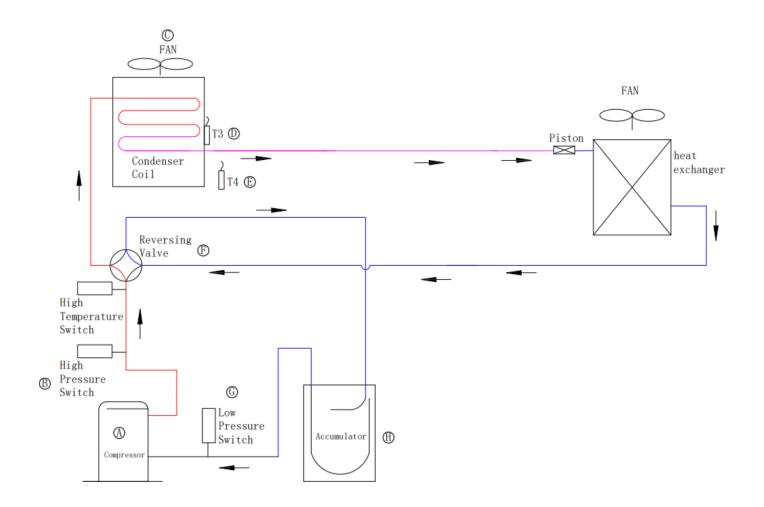


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## 1.1 Refrigeration Circuit

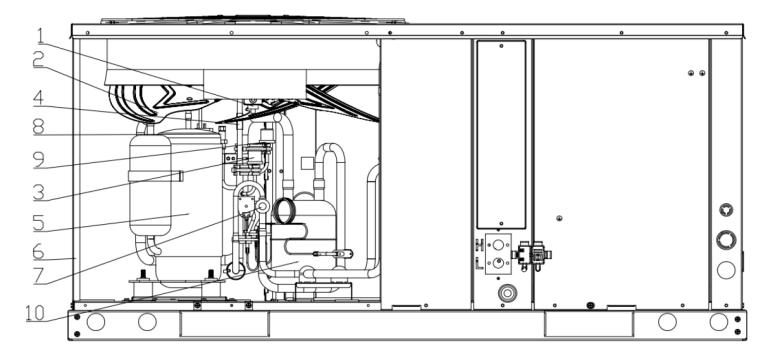
| Letter | Symbol      | Part Name   | Major Function   |
|--------|-------------|---|--|
| А      | Comp.       | Compressor  | Compresses & drives the refrigerant  |
| В      | HPS         | High pressure switch  | Used for high pressure protection up to 609 PSIG and recovery when below 464 PSIG                |
| C      | Fan         | Fan of outdoor  | Used to help heat exchange by 10-speed PSC motor   |
| D      | T3          | Condenser coil temperature<br>sensor  | Used to discharge temperature protection and fan<br>control in cooling mode, and defrost control |
| E      | T4          | Ambient temperature sensor Used for ambient protection and fan control in cooling mode, and defrost control |  |
| F      | RV          | Reversing Valve Used to switch mode between cooling and heating   |  |
| G      | LPS         | Low pressure switch Used for low pressure protection when below 20 PSI<br>and recovery up to 44 PSIG        |  |
| н      | Accumulator | Accumulator   | Stores the liquid component of the refrigerant and reduces the load of the condenser             |



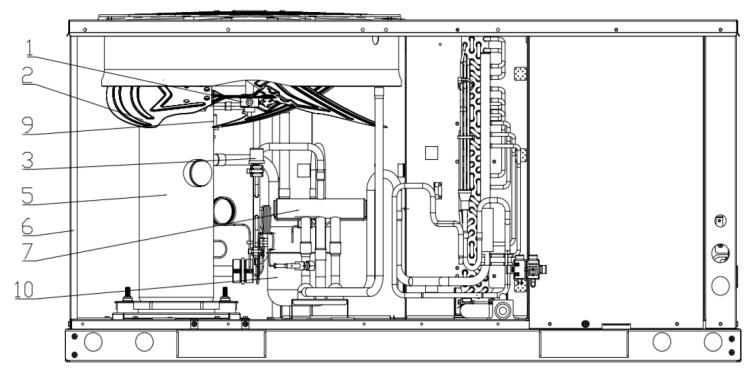
## **1** REFRIGERATION

### **1.2 Functional Parts**

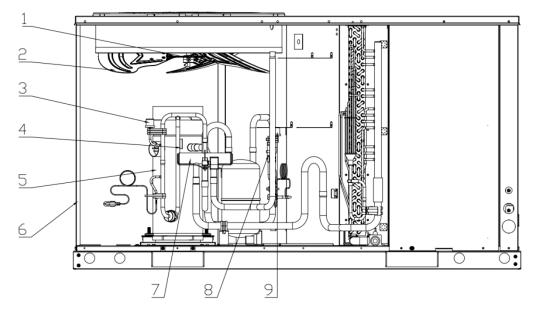
#### 13.4H 71/90



## 13.4H 105

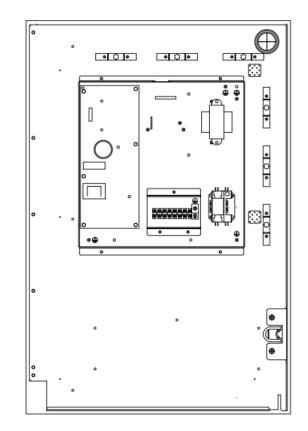


### 13.4H 120/140/160



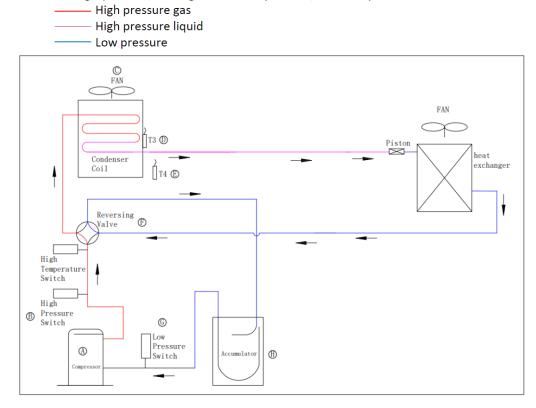
| #  | Symbol | Part Name                    |  |
|----|--------|------------------------------|--|
| 1  | Motor  | Fan motor                    |  |
| 2  | Fan    | Outdoor fan                  |  |
| 3  | HPS    | High pressure switch         |  |
| 4  | DTS    | Discharge temperature switch |  |
| 5  | Comp.  | Compressor                   |  |
| 6  | Coil   | Condenser Coil               |  |
| 7  | RV     | Reversing Valve              |  |
| 8  | FPA    | Fusible Plug Assembly        |  |
| 9  | PS     | Pressure Switch              |  |
| 10 | Accum. | Accumulator                  |  |

## Electric Control Box for 71/90/105/120/140/160

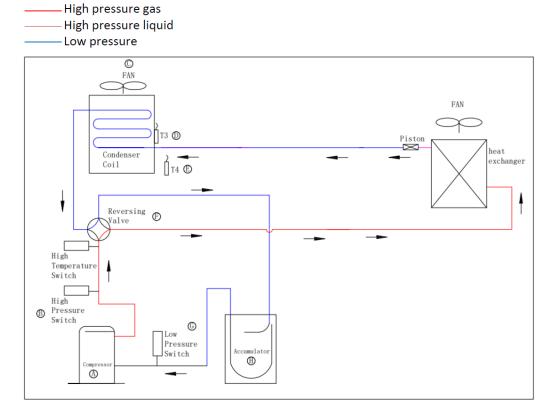


## **1.3 Refrigerant Flow Chart**

Cooling Operation/Cooling Oil Return Operation/Defrost Operation

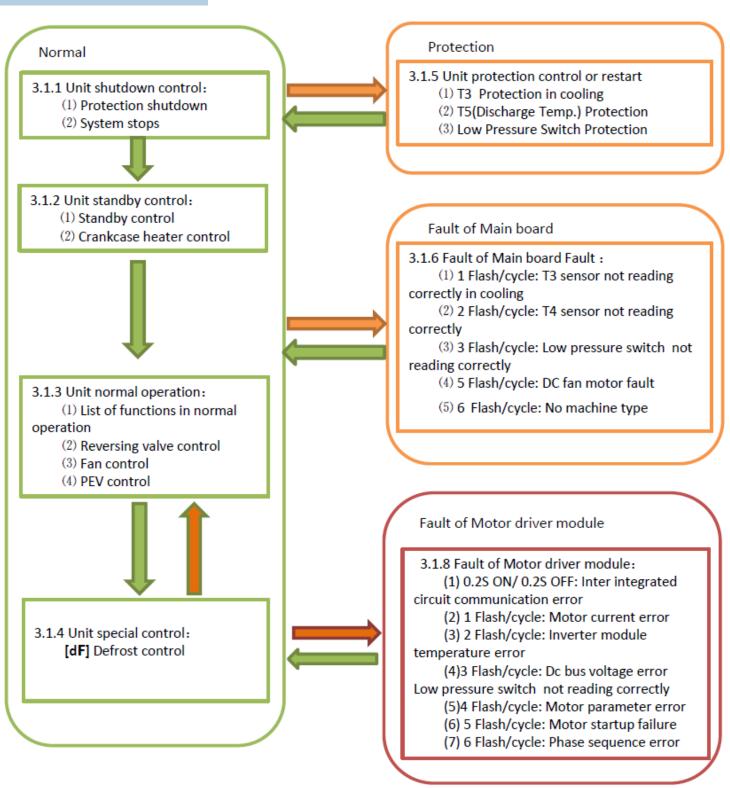


Heating Operation/Heating Oil Return Operation



## **REFRIGERATION**





#### 2.2 Unit Shutdown Control

#### 1. Unit Protection Shutdown

To protect the outdoor unit, the system will shut down when an abnormality occurs. The LED 1 (Red) or LED 2 (Green) will also show the fault code when a fault is present.

#### 2. Thermostat Satisfied Shutdown

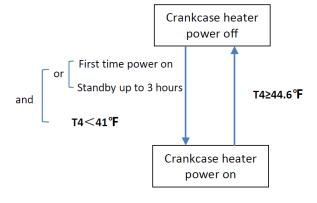
Anytime system is in unit standby, LED 1 (Red) will flash slowly (2 seconds on, and 2 seconds off).

#### 2.3 Unit Standby Control

#### 1. Standby Control

When compressor stops, the outdoor fan stops immediately. Before the compressor starts, the outdoor fan motor will run at least 15 seconds.

#### 2. Crankcase Heater Control



T4 = Ambient temperature

#### 2.4 Reversing Valve Control

Anytime the compressor is operating, the digital tube will show the frequency of the compressor.

#### **Cooling:**

| Symbol | Part Name         | Major Function                          |
|--------|-------------------|---|
| RV     | Reversing Valve   | OFF                                     |
| Fan    | Outdoor Fan Motor | 10 speed ECM motor; controlled<br>by T3 |

#### **Heating:**

| Symbol | Part Name         | Major Function                          |
|--------|-------------------|---|
| RV     | Reversing Valve   | ON                                      |
| Fan    | Outdoor Fan Motor | 10 speed ECM motor; controlled<br>by T3 |

• The heat pump requires the "B" signal of 24V wires.

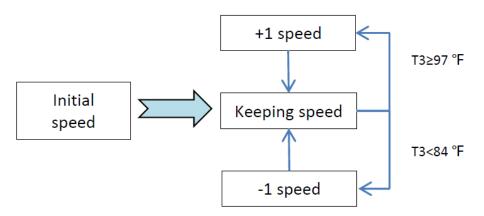
• **COOLING:** The reversing valve is OFF during cooling.

• **HEATING:** -The reversing valve is ON during heating and heating standby.

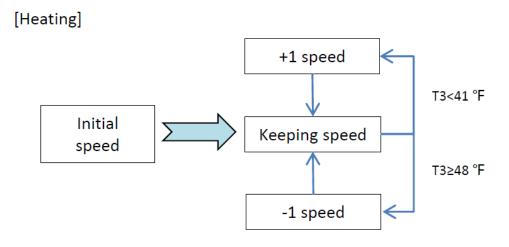
-The reversing valve will delay about 1 minute when first starting for reversing reliability.

#### 2.5 Fan Control



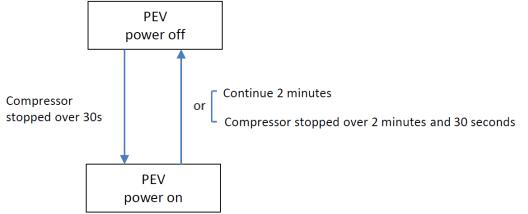


Note:  $\pm 1$  speed/25 seconds, 10 speeds ECM motor.



#### 2.6 PEV Control

The PEV's function is to help equalize the refrigerant pressure on the high and low sides prior to operation of the compressor. A hissing sound will occur every time after the compressor stops; this is the PEV equalizing the pressure.



#### 2.7 Defrost Control

The Demand Defrost Control (DDC) monitors the coil temperature using the thermistor (T3). A second thermistor (T4) monitors ambient temperature.

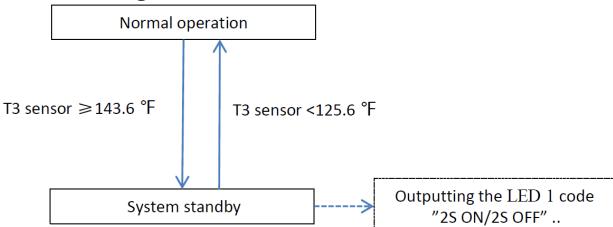
Based on these parameters, as well as accumulative running time and standby time, the DDC calculates proper initiation of defrost.

#### Any of three conditions is required for defrosting to occur:

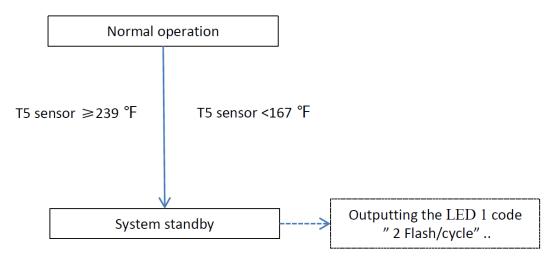
- T3 < 32°F (0°C) and lasts for 60 minutes.
- T4 < 32°F (3°C) and lasts for 65 minutes.
- "Standby time" is 2 hours, T3 < 28°F (-2°C) when starting and lasts for 15 minutes.

#### **2.8 Unit Protection Control**

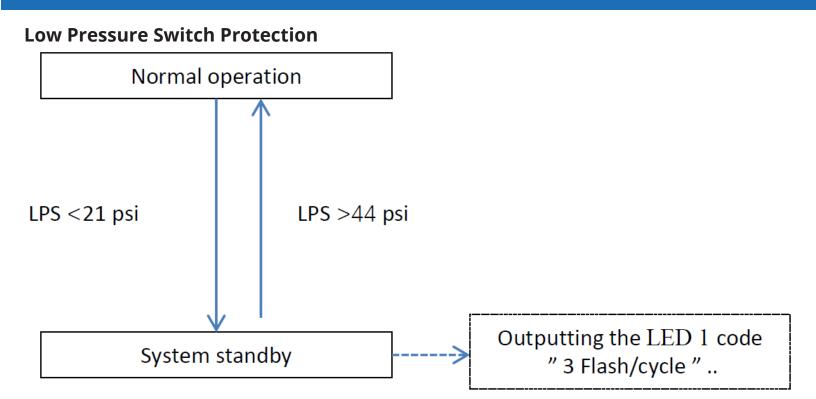
#### **T3 Protection in Cooling**



#### **T5 (Discharge Temperature) Protection**



## **2** FUNCTION & CONTROL



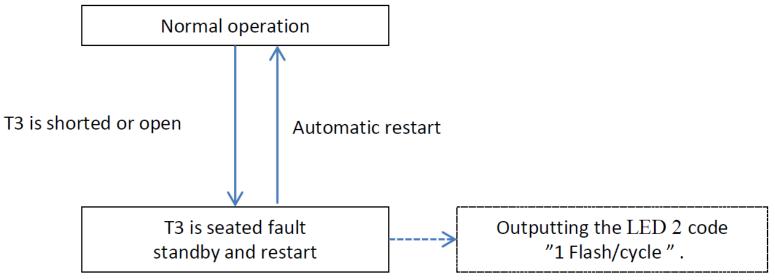
#### 2.9 Fault of Main Board

| No. | Operation<br>LED | Protection<br>Code | Protection Control Description  | Supposed Cause   |
|-----|------------------|--------------------|---|--|
| 1   | LED2             | 1 Flash/Cycle      | T3 Sensor not reading correctly in cooling  | T3 sensor is not properly placed/High<br>pressure switch fault |
| 2   | LED2             | 2 Flash/Cycle      | T4 Sensor not reading correctlyT4 sensor is not properly placed/<br>High pressure switch fault/Discharge<br>temperature switch open |  |
| 3   | LED2             | 3 Flash/Cycle      | Low pressure switch not reading correctly Low pressure switch is not properly connected   |  |
| 4   | LED2             | 5 Flash/Cycle      | DC fan motor fault Motor fault/severe weather (fan rpr<br>too low due to wind)  |  |
| 5   | LED2             | 6 Flash/Cycle      | Phase sequence error  | Speed message isn't in main board                              |

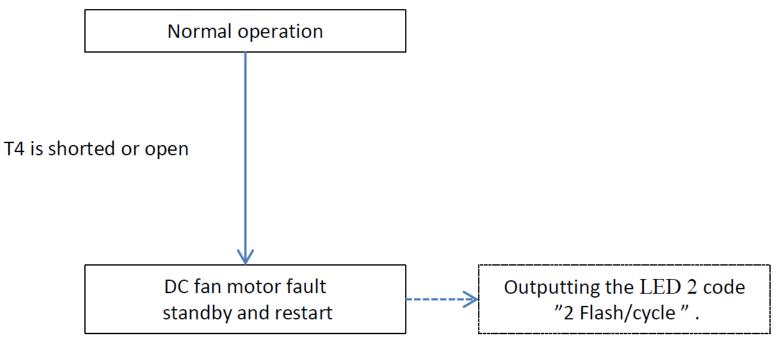
## **2** FUNCTION & CONTROL

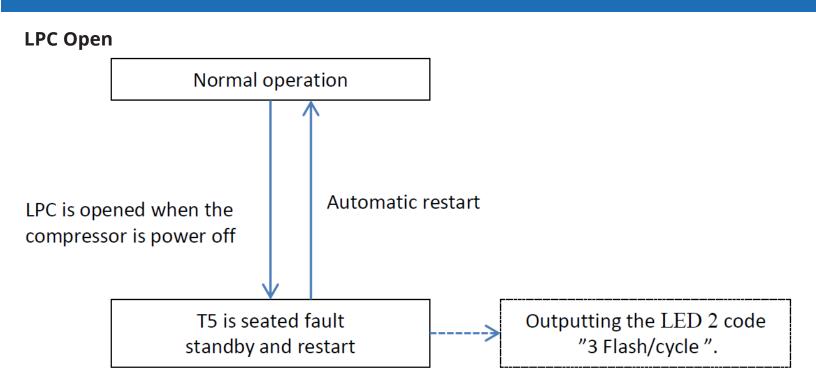
#### 2.10 Unit Fault Control or Restart:

## **T3 Sensor Not Reading Correctly in Cooling**

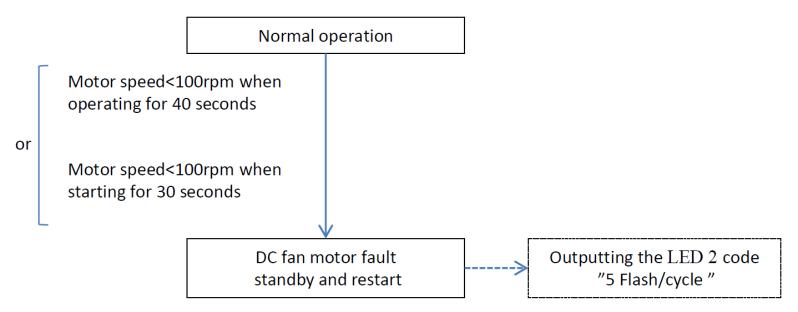


### **T4 Sensor Not Reading Correctly**





### **OFAN Failure**

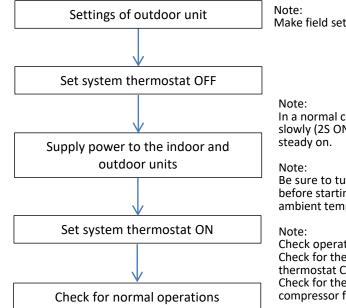


## **3** FIELD SETTINGS

#### **3.1 Pre-Test Checks**

| No. | Checkpoints   | Cautions or Warnings  |
|-----|---|---|
| 1   | Are all units securely installed?   | Possibility of damage to pipe connections and unit turnover |
| 2   | Is the grounding wire installed according to the applicable local standard?   | Dangerous is electrical leakage occurs                      |
| 3   | Is the condenser unit installed according tot he location requirements?   | Poor capacity; abnormal operation                           |
| 4   | Are all air inlets and outlets of the indoor and outdoor units unobstructed?  | Poor cooling; poor heating                                  |
| 5   | Does the drain flow out smoothly? Pipeline water leak   |   |
| 6   | Is piping adequately heat-insulated? Pipeline water leak; poor capacity   |   |
| 7   | Are the power supply wirings (including the grounding wire)<br>connected normally? Dangerous if electrical leakage occu |   |
| 8   | Is the earth leakage circuit breaker connected normally? Dangerous if electrical leakage occu                           |   |
| 9   | Are the 24V signal wirings connected according to the wiring diagram? (Including the thermostat wiring and setting)     | Abnormal operation  |
| 10  | Does the supply voltage conform to the specifications on the name plate?  | Abnormal operation; damage of unit                          |
| 11  | Are all sizes of cables as specified according to local regulations?  | Damage of cables  |

#### 3.2 Turning Power On



Note: Make field setting if needed.

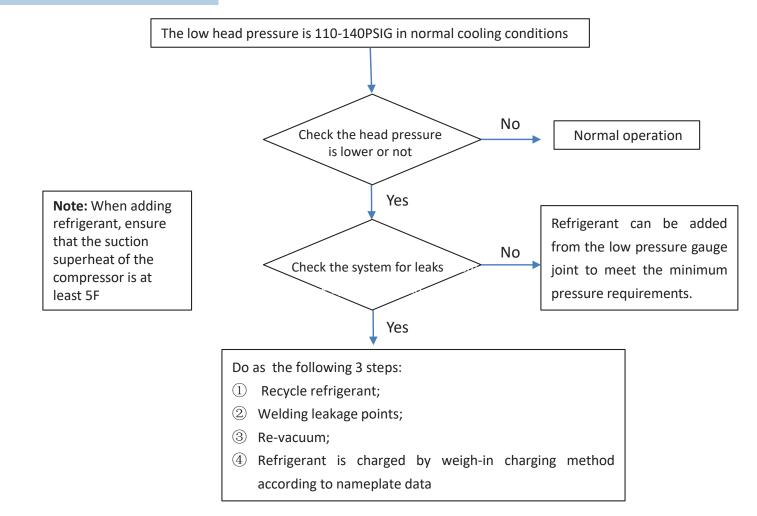
In a normal condition, the LED1 flesh slowly (2S ON/2S OFF) and LED2 steady on.

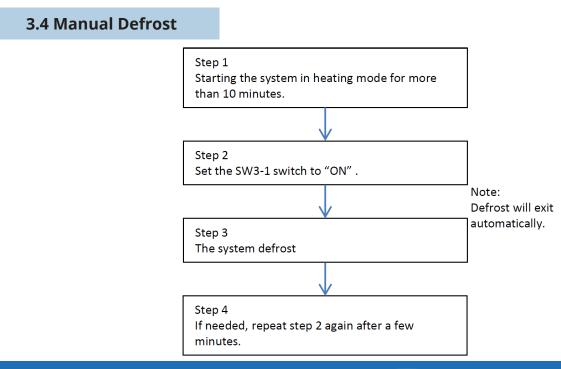
Be sure to turn the power on 1 hour before starting operation when the ambient temperature is below **70**°F

Note: Check operations Check for the 24V signal from thermostat Check for operation mode Check for the digital display shows the compressor frequency

## **3** FIELD SETTINGS

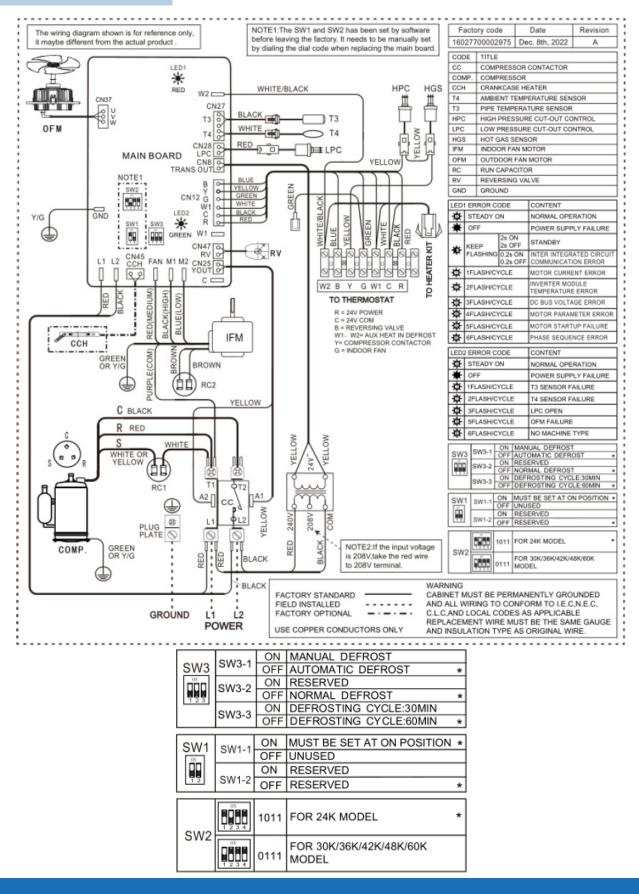
#### **3.3 Charging Refrigerant**





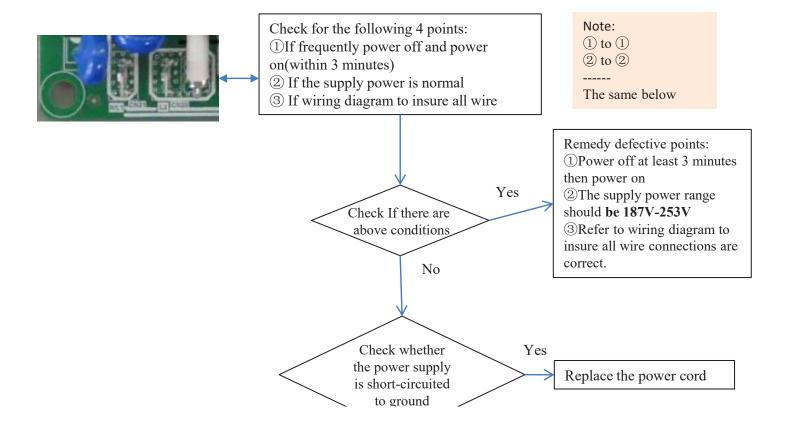
## **3** FIELD SETTINGS

#### 3.5 Dip Switch Settings



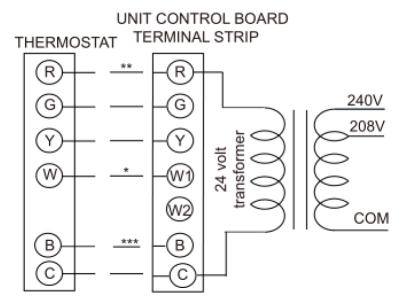
#### **3.6 LED Position Indication**

| Issue          | LED1/LED2 OFF   |  |
|----------------|---|--|
| Model          | All   |  |
| Fault name     | /   |  |
| Classify       | Power/electric issue  |  |
| Possible cause | <ul> <li>Frequently power off and power on (within 3 minutes)</li> <li>Abnormal power input</li> <li>Abnormal wire connections</li> </ul> |  |
| Notes:         |   |  |
|                |   |  |



#### 3.7 Thermostat

The thermostat should be mounted on an inside wall about 58" (1.6 yd) from the floor and should not be affected by unconditioned air, sun, and/or heat exposure. Follow the instructions carefully as there are many wiring requirements.



\* Only required on units with supplemental electric heat.

\*\* Minimum wire size of 18 AWG wire should be used for all field-installed 24 volt wire.

**\*\*\*** The B wire should be used with a heat pump system only. The reversing valve energizes in heating mode and cuts off in cooling mode.

#### 4.1 System Diagnosis Introduction

There are two types of auxiliary diagnostic codes in the system: main board codes and motor driver module codes.

#### **Fault of Main Board**

| No. | LED<br>Operation | Protection<br>Code | Protection Control<br>Description             | Supposed Cause  |
|-----|------------------|--------------------|---|---|
| 1   | LED2             | 1 Flash/Cycle      | T3 sensor not reading<br>correctly in cooling | T3 sensor is not properly placed; high<br>pressure switch fault                           |
| 2   | LED2             | 2 Flash/Cycle      | T4 sensor not reading correctly               | T4 sensor is not properly placed; high pressure switch fault; discharge temp. switch open |
| 3   | LED2             | 3 Flash/Cycle      | Low pressure switch not<br>reading correctly  | Low pressure switch is not properly connected   |
| 4   | LED2             | 5 Flash/Cycle      | DC fan motor fault                            | Motor fault; severe weather (fan rpm too low due to wind)                                 |
| 5   | LED2             | 6 Flash/Cycle      | No machine type                               | No speed message in main board  |

## Fault of Motor Driver Module

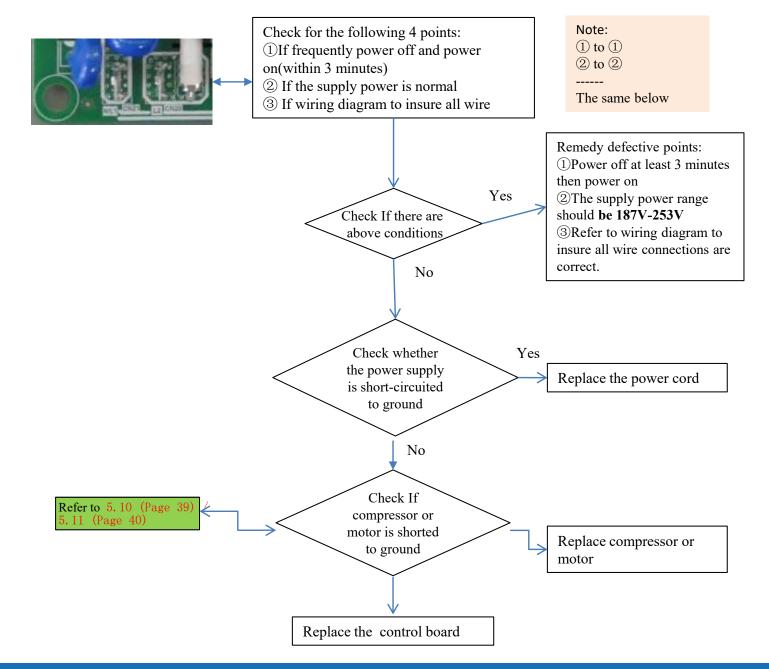
| No. | LED<br>Operation | Protection<br>Code     | Protection Control<br>Description         | Supposed Cause                              |
|-----|------------------|------------------------|---|---|
| 1   | LED1             | 0.2s ON /<br>.025s OFF | Integrated circuit<br>communication error | Main board is broken                        |
| 2   | LED1             | 1 Flash/Cycle          | Motor current error                       | Motor shaft is stuck or motor is broken     |
| 3   | LED1             | 2 Flash/Cycle          | Inverter module temp. error               | Motor is broken                             |
| 4   | LED1             | 3 Flash/Cycle          | DC bus voltage error                      | Check the power supply                      |
| 5   | LED1             | 4 Flash/Cycle          | Motor parameter error                     | Main board is broken or motor type is wrong |
| 6   | LED1             | 5 Flash/Cycle          | Motor startup failure                     | Check the motor                             |
| 7   | LED1             | 6 Flash/Cycle          | Phase sequence error                      | Check the motor supply wiring               |

• These fault codes will be displayed until the issue is resolved.

#### 4.2 Symptom-Based Troubleshooting

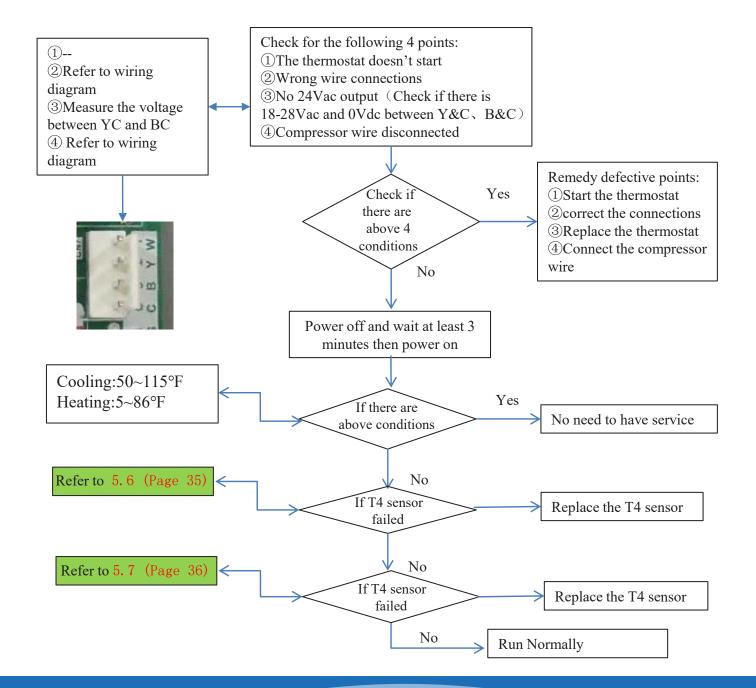
### LED1/LED2 OFF

| Issue             | LED1/LED2 Off                                   |  |  |
|-------------------|---|--|--|
| Model             | All   |  |  |
| Fault Name        |   |  |  |
| Classification    | Power/Electric Issue                            |  |  |
| Dessible          | Frequently powers off and on (within 3 minutes) |  |  |
| Possible<br>Cause | Abnormal power input                            |  |  |
| Cubc              | Abnormal wire connections                       |  |  |



### **System Does Not Start Operation**

| Issue          | System does not start operation                          |  |
|----------------|--|--|
| Model          | All  |  |
| Fault Name     | /  |  |
| Classification | Thermostat Fault   |  |
|                | Thermostat doesn't start                                 |  |
| Possible       | Incorrect wiring between thermostat and unit             |  |
| Cause          | Damaged thermostat                                       |  |
|                | Disconnected compressor wire (could occur after service) |  |



## **4** TROUBLESHOOTING

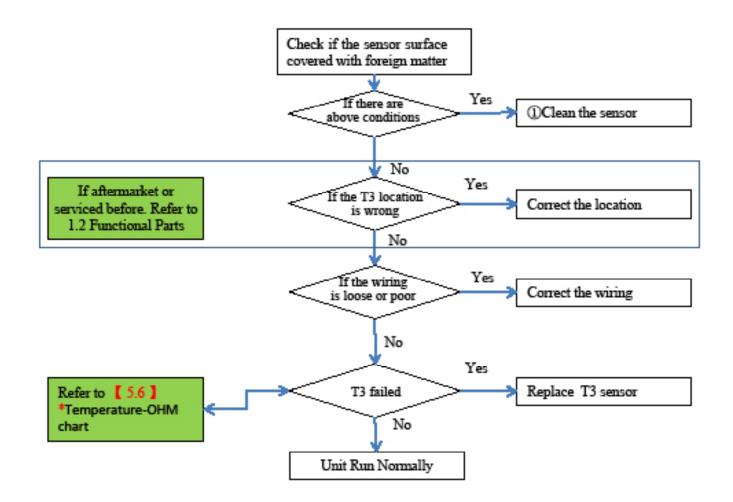
## Capacity is Low

| Issue             | Capacity is low   |
|-------------------|---|
| Model             | All   |
| Fault Name        | /   |
| Classification    | System Fault  |
| Possible<br>Cause | <ul> <li>Poor heat dissipation of the evaporator</li> <li>Poor heat dissipation of the condenser</li> <li>Undercharged</li> <li>First start</li> </ul>                                  |
|                   | Estimate the output capacity in<br>forced mode:<br>$BTU=\triangle T^*CFM^*1.08$<br>Check if the unit<br>is on at initial start<br>It is normal, should<br>wait a few minutes.           |
| or no a           | al check the       If the airflow is abnormal       If there is blocking on filter.   Yes   |
| require           | amment meet the ments refer to the ronowing 2 points.         ① If there is limitation near unit.         ② If there is blocking on condenser         No                                |
| ②Refer            | to 5.4 (Page 33)<br>to 3.3 Charging<br>erant (Page 14)<br>Check for the following 2 points:<br>1 Abnormal throttle.<br>2 Under charged<br>Yes<br>1 Replace orifice<br>2 Add refrigerant |

#### 4.3 Main Board Fault Code Troubleshooting

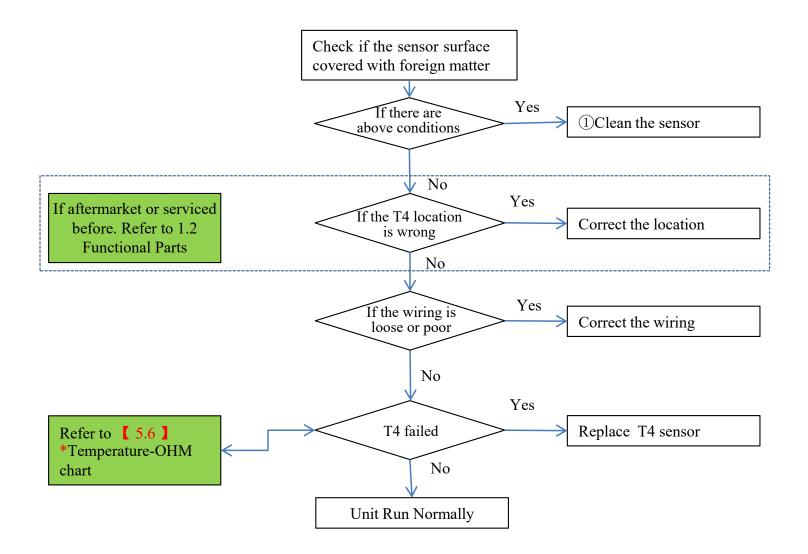
### LED2-1 Flash/Cycle

| Issue             | LED2-1 Flash/Cycle                                |
|-------------------|---|
| Model             | All   |
| Fault Name        | T3 sensor not reading correctly in cooling        |
| Classification    | System Fault                                      |
| Possible<br>Cause | Wrong location of T3 sensor                       |
|                   | Faulty T3 sensor                                  |
|                   | The wiring terminal is loose or poor              |
|                   | The sensor surface is covered with foreign matter |



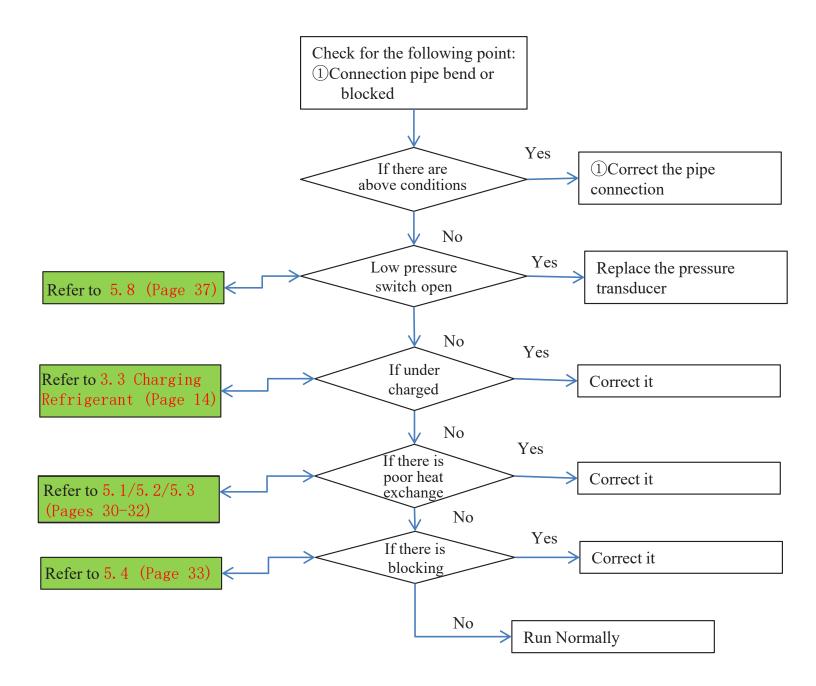
## LED2-2 Flash/Cycle

| Issue             | LED2-2 Flash/Cycle                                |
|-------------------|---|
| Model             | All   |
| Fault Name        | T4 sensor not reading correctly in cooling        |
| Classification    | System Fault                                      |
| Possible<br>Cause | Wrong location of T4 sensor                       |
|                   | Faulty T4 sensor                                  |
|                   | The wiring terminal is loose or poor              |
|                   | The sensor surface is covered with foreign matter |



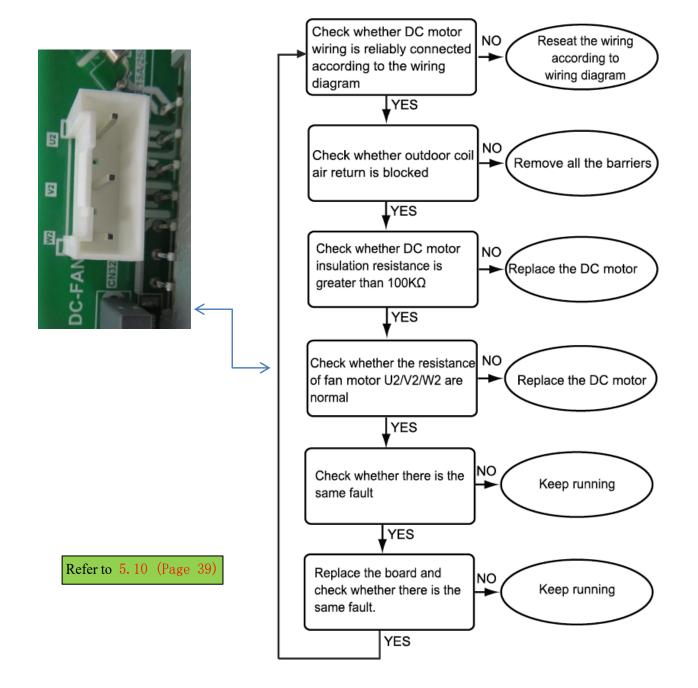
### LED2-3 Flash/Cycle

| Issue             | LED2-3 Flash/Cycle                                 |
|-------------------|--|
| Model             | All  |
| Fault Name        | Low pressure protection                            |
| Classification    | System Fault                                       |
|                   | Indoor fan stopped abnormally / poor heat exchange |
| Possible<br>Cause | Orifice/filter drier/indoor coil blocked           |
| Cluse             | Under-charged                                      |



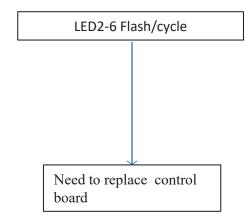
### LED2-5 Flash/Cycle

| Issue             | LED2-5 Flash/Cycle                 |
|-------------------|------------------------------------|
| Model             | All                                |
| Fault Name        | DC fan motor fault                 |
| Classification    | Electric issue                     |
| Descible          | Start electromagnetic interference |
| Possible<br>Cause | Motor failed                       |
| cause             | Electric issue                     |



## LED2-6 Flash/Cycle

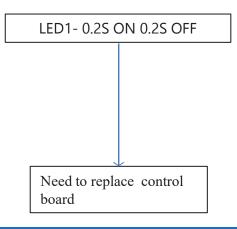
| Issue          | LED2-6 Flash/Cycle                |
|----------------|-----------------------------------|
| Model          | All                               |
| Fault Name     | No machine type                   |
| Classification | Electric issue                    |
| Possible       | Speed message isn't in main board |
| Cause          | Control board broken              |



### 4.4 Motor Driver Module Troubleshooting

### LED1 - 0.2s On / 0.2s Off

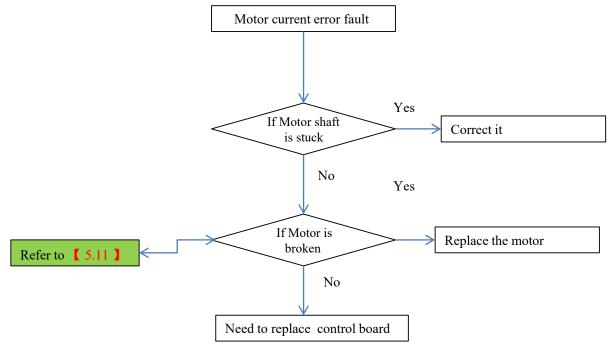
| Issue          | LED1 - 0.2s On / 0.2s Off                    |
|----------------|--|
| Model          | All  |
| Fault Name     | Integrated circuit communication error fault |
| Classification | Electric issue                               |
| Possible       | Motor driver module poor contact             |
| Cause          | Control board broken                         |



## **4 TROUBLESHOOTING**

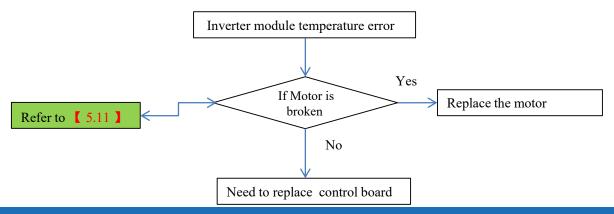
## LED1-1 Flash/Cycle

| Issue             | LED1-1 Flash/Cycle  |
|-------------------|---|
| Model             | All   |
| Fault Name        | Motor current error fault   |
| Classification    | Electric issue  |
| Possible<br>Cause | <ul> <li>Motor shaft stuck</li> <li>Motor broken</li> <li>Control board broken</li> </ul> |



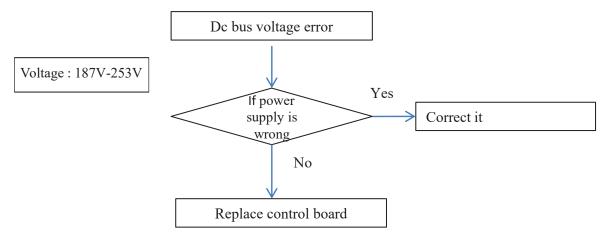
## LED1-2 Flash/Cycle

| Issue             | LED1-2 Flash/Cycle  |
|-------------------|---|
| Model             | All   |
| Fault Name        | Inverter module temperature error                                 |
| Classification    | Electric issue  |
| Possible<br>Cause | <ul><li>Motor is broken</li><li>Control board is broken</li></ul> |



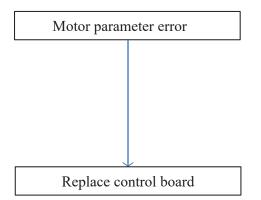
## LED1-3 Flash/Cycle

| Issue          | LED1-3 Flash/Cycle   |
|----------------|----------------------|
| Model          | All                  |
| Fault Name     | DC bus voltage error |
| Classification | Electric issue       |
| Possible       | Power supply wrong   |
| Cause          | Control board broken |



## LED1-4 Flash/Cycle

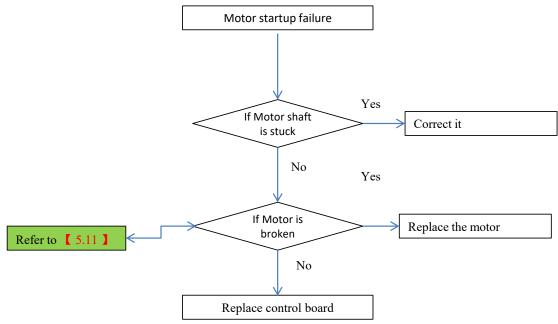
| Issue             | LED1-4 Flash/Cycle    |
|-------------------|-----------------------|
| Model             | All                   |
| Fault Name        | Motor Parameter Error |
| Classification    | Electric issue        |
| Possible<br>Cause | Control board broken  |



## **4 TROUBLESHOOTING**

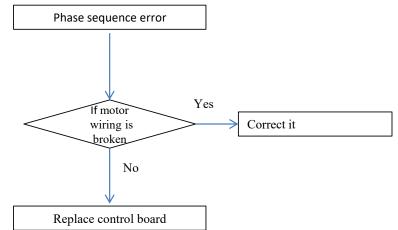
## LED1-5 Flash/Cycle

| Issue             | LED1-5 Flash/Cycle    |
|-------------------|-----------------------|
| Model             | All                   |
| Fault Name        | Motor startup failure |
| Classification    | Electric issue        |
|                   | Motor broken          |
| Possible<br>Cause | Motor shaft stuck     |
| cause             | Control board broken  |



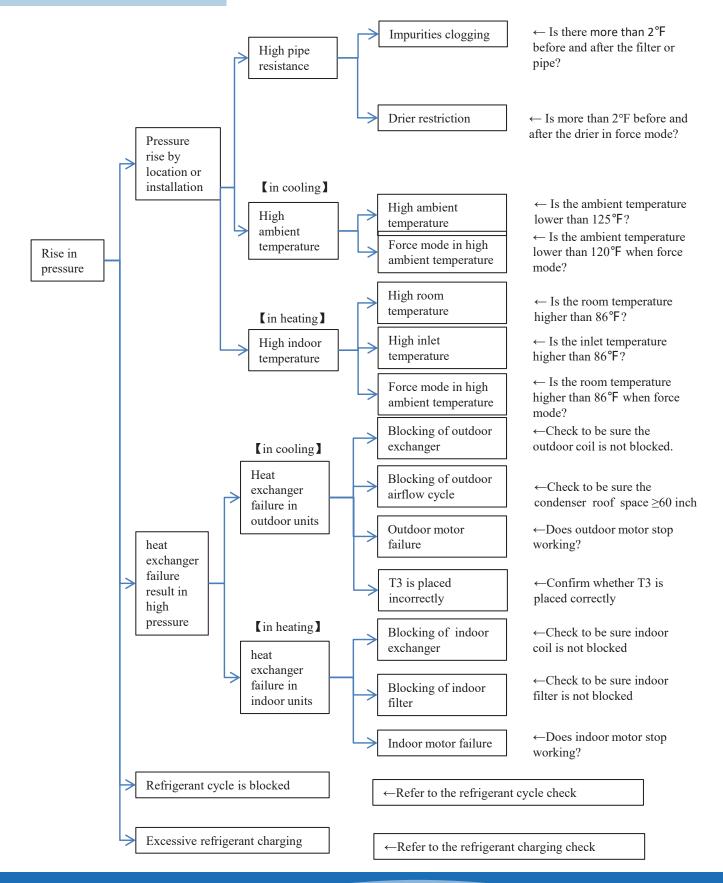
## LED1-6 Flash/Cycle

| Issue          | LED1-6 Flash/Cycle   |
|----------------|----------------------|
| Model          | All                  |
| Fault Name     | Phase sequence error |
| Classification | Electric issue       |
| Possible       | Motor wiring broken  |
| Cause          | Control board broken |



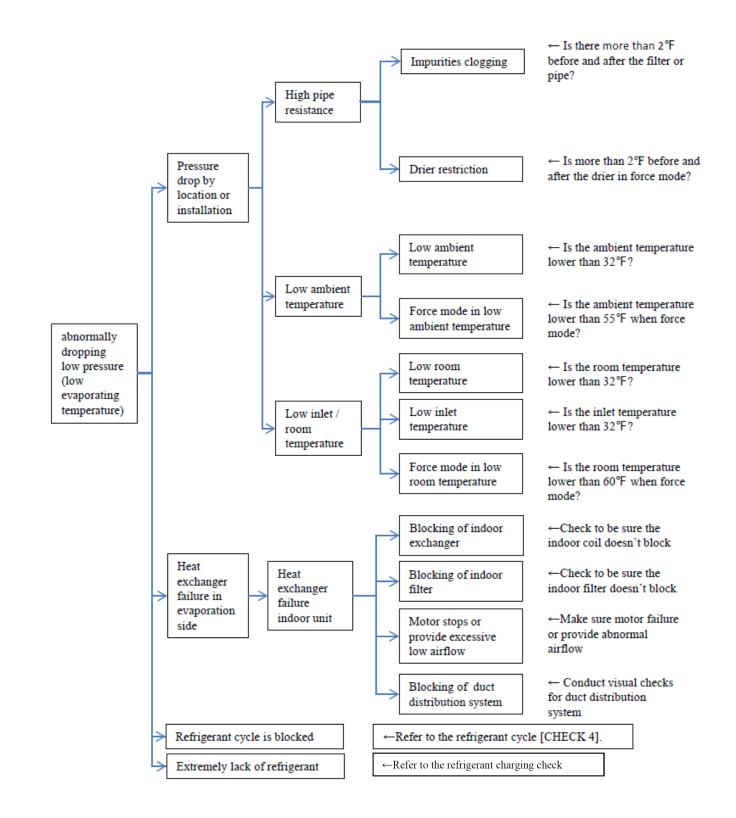
## **5** SYSTEM CHECKS

#### 5.1 High Pressure Rise

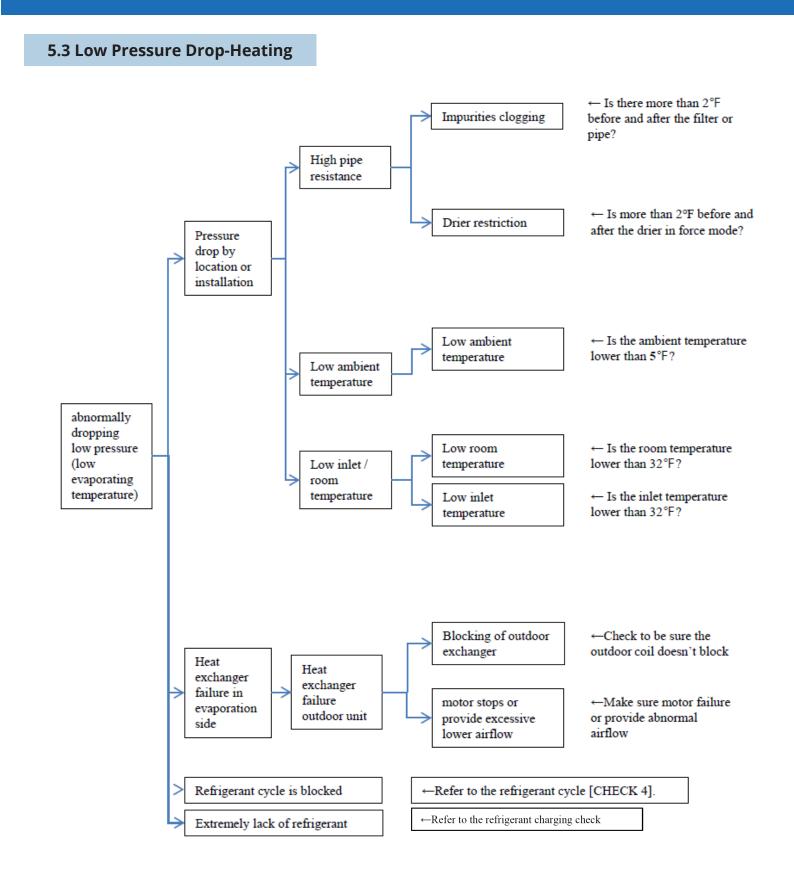


#### 5.2 Low Pressure Drop-Cooling

Note: 110-140 PSIG head pressure is normal in cooling conditions. The value may be lower/higher at maximum/ minimum/limited frequency of compressor operation, start-up, or return oil stages

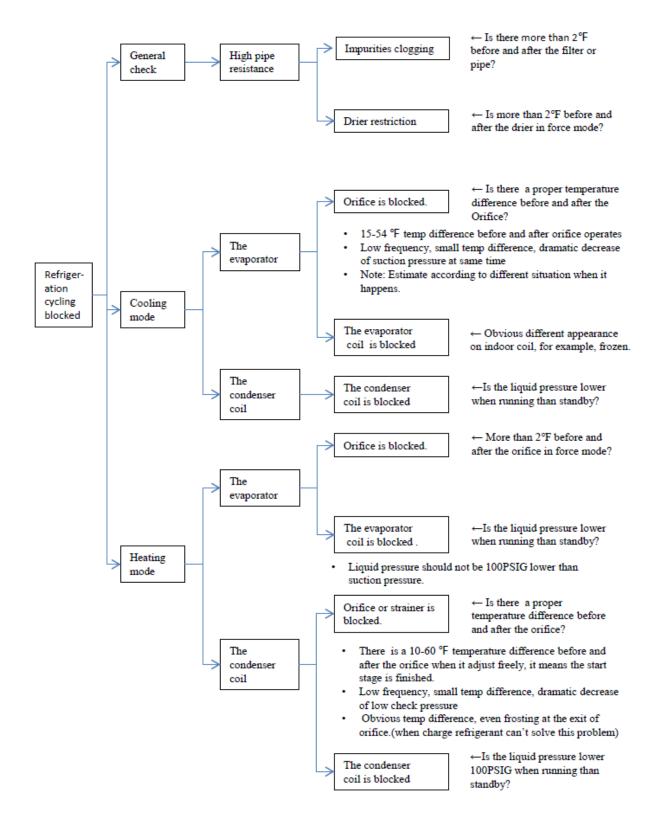


## SYSTEM CHECKS



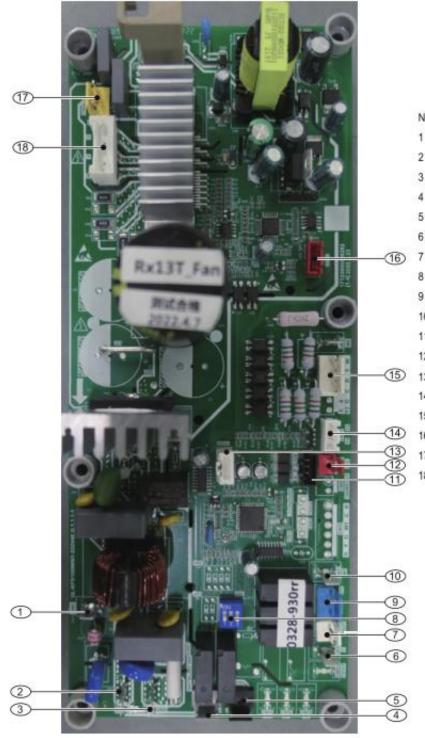
### 5.4 Blocked Refrigeration Cycling

Note: Check both in normal and forced modes as some problems will become more obvious.



## **5** SYSTEM CHECKS

## 5.5 Control Board

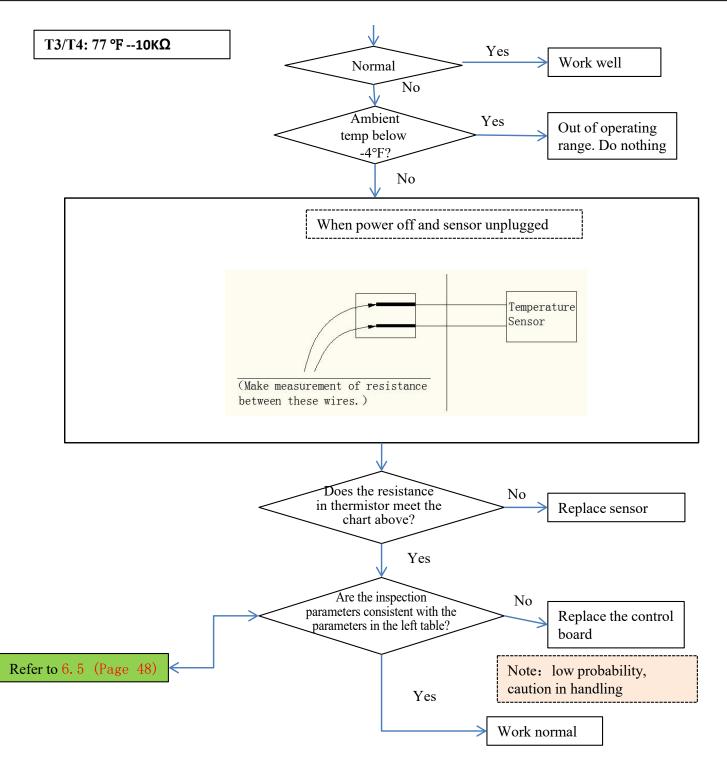


| ۱o. | Function description                                   |
|-----|--|
|     | GND port   |
| 8   | Power input port                                       |
| Ç.  | Power input port                                       |
| i.  | Compressor crankcase heater port (heat pump only)      |
| 6   | Pressure equalizer valve port (Rotary compressor only) |
| ŝ   | Reserve  |
|     | Compressor contactor control port                      |
| E.  | SW3 Dip SWITCH:Defrost logic settings                  |
| 6   | Reversing valve port (heat pump only)                  |
| 0   | Reserve  |
| 1   | Message port   |
| 2   | Low pressure switch port (heat pump only)              |
| 3   | Main board debug port                                  |
| 4   | T3 T4 sensor port                                      |
| 5   | Thermostat wire connections                            |
| 6   | Motor drive debug port                                 |
| 7   | Reserve  |
| 8   | DC motor port  |

#### 5.6 Temperature Sensor T3/T4

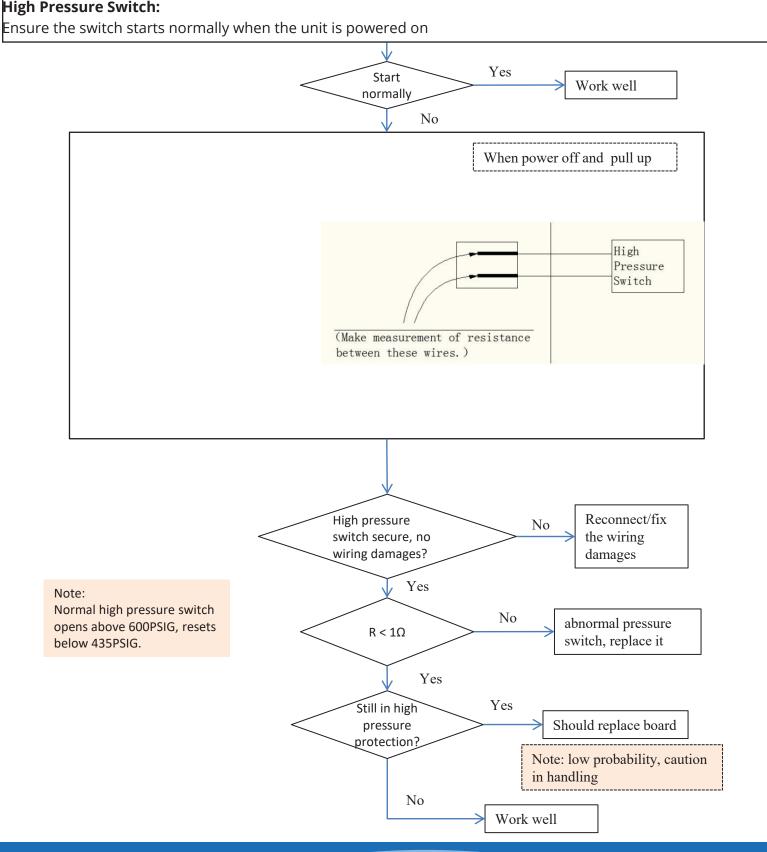
#### Check temperature transducer (T3/T4):

Compare the temperature checked. It's normal if the temperature difference is within 15°F when in standby mode. Avoid waste heat effect T5/Tf when in standby mode.



#### 5.7 High Pressure Switch (HPS)

#### High Pressure Switch:

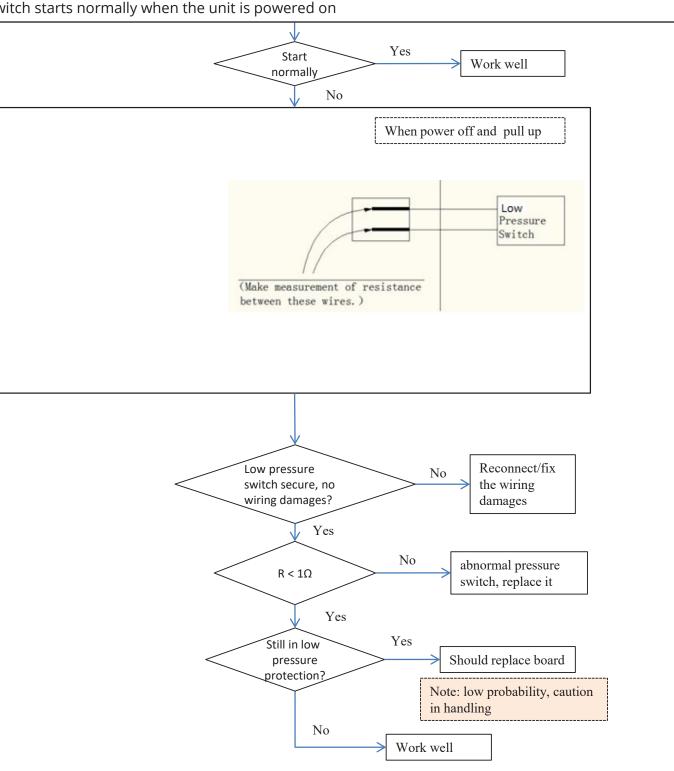


# **5** SYSTEM CHECKS

#### 5.8 Low Pressure Switch (LPS)

#### Low Pressure Switch:

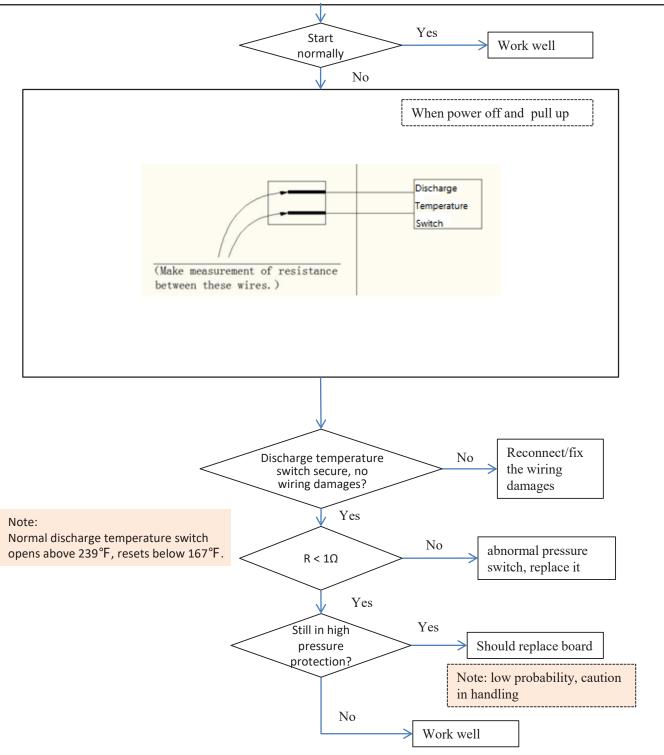
Ensure the switch starts normally when the unit is powered on



#### 5.9 Discharge Temperature Switch (T5)

#### Discharge Temperature Switch:

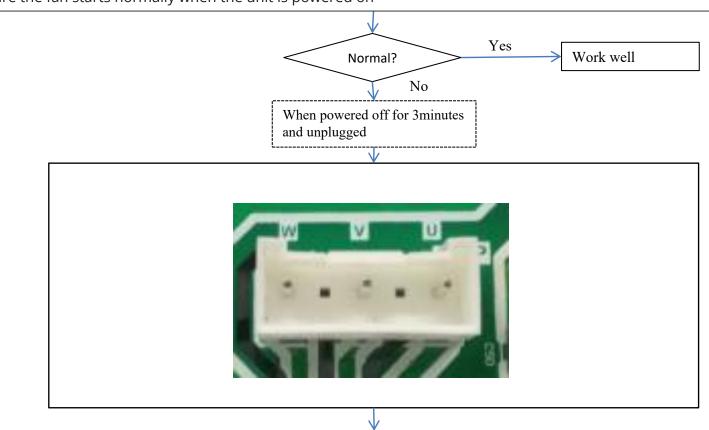
Ensure the switch starts normally when the unit is powered on

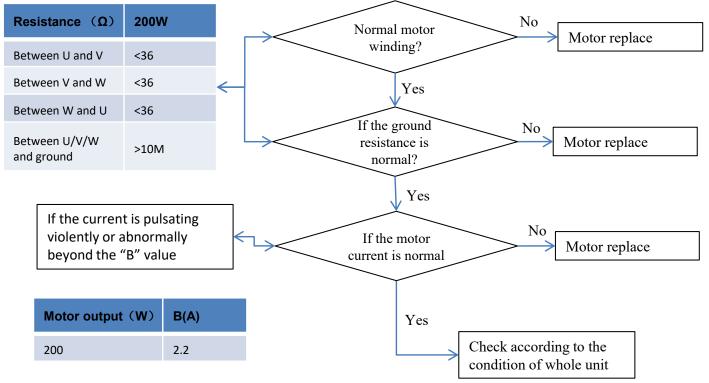


#### 5.10 Condenser Fan Motor

#### Condenser Fan Motor:

Ensure the fan starts normally when the unit is powered on



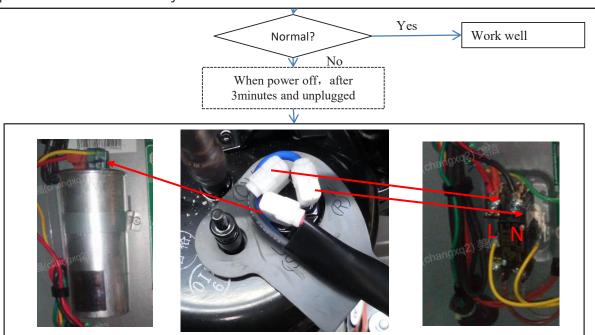


# **5** SYSTEM CHECKS

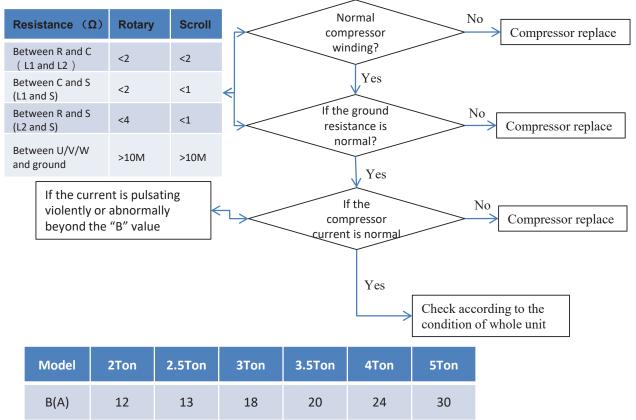
#### 5.11 Compressor

#### Compressor:

Ensure the compressor can start normally

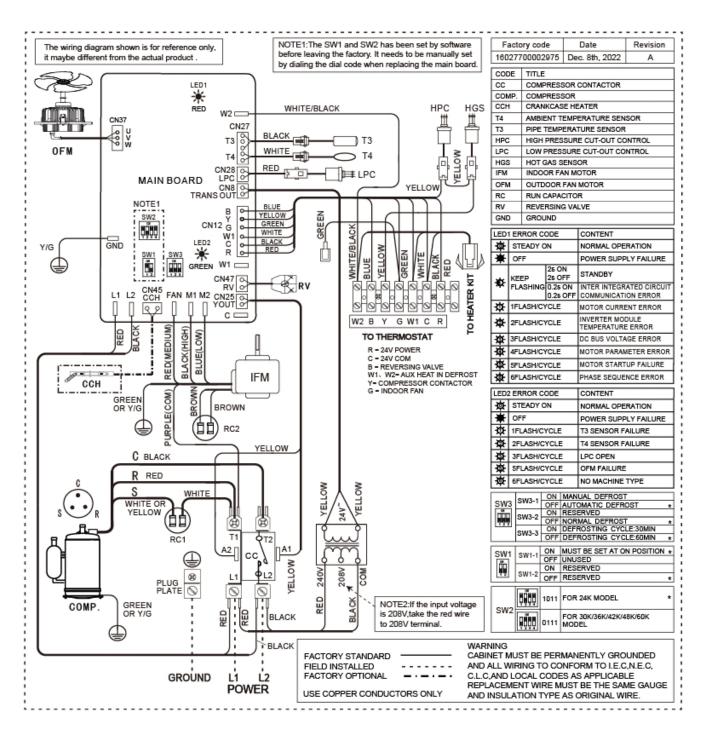


For Scroll compressor, supply wring is unitary, you can check it with colour (Red for L1, Black for L2, White for S)



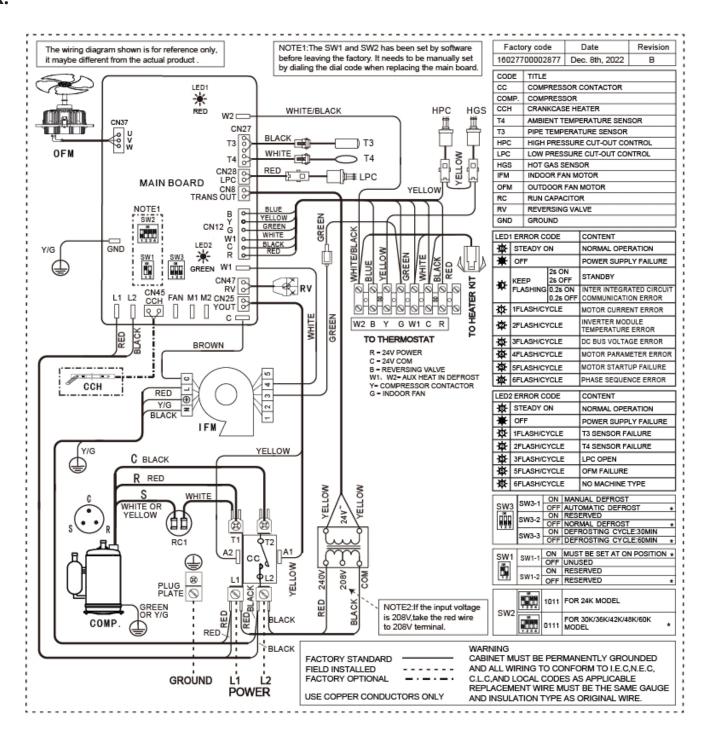
#### 6.1 Wiring Diagrams

24K:



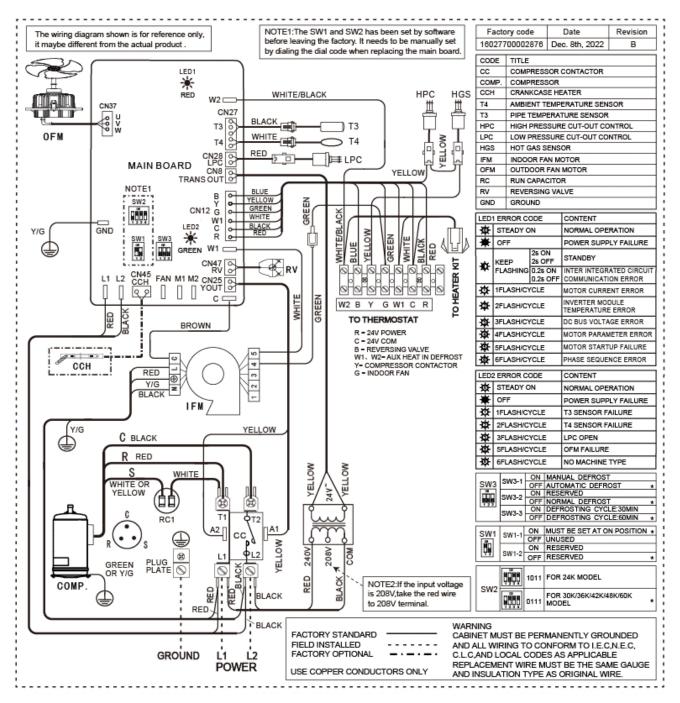


30K:



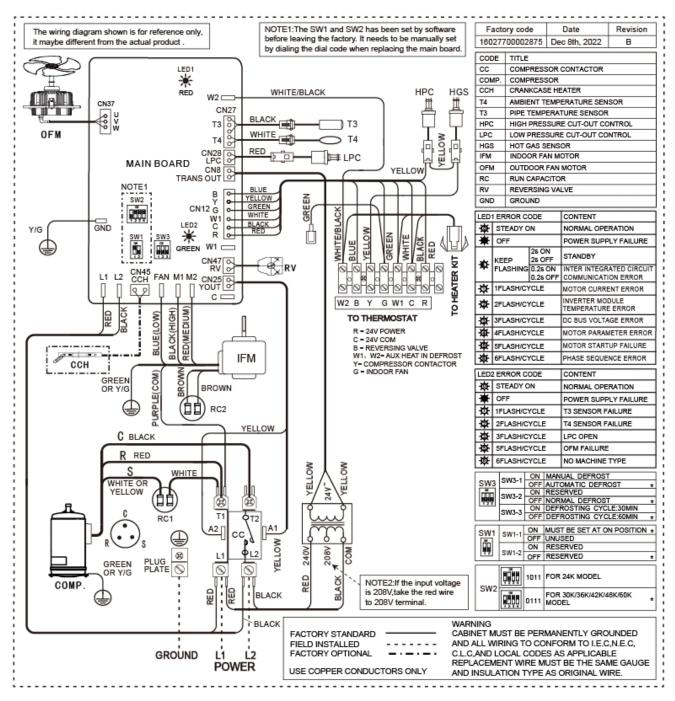
## 6 APPENDIX

36K/60K:



mrcool.com

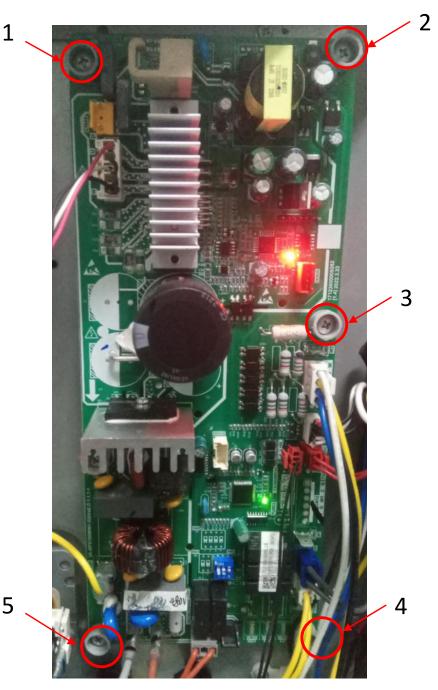
42K/48K:



## 6 APPENDIX

#### **6.2 Control Board Replacement Procedure**

- 1. Power off and wait at least 3 minutes before opening the electric control box.
- 2. Remove the wiring carefully.
- 3. Remove the 5 screws on the board (shown by the red circle and number)
- 4. Install the new board on the unit.
- 5. Fasten the 5 screws (as shown by the red circle and number)
- 6. Set up the SW1, SW2, and SW3 switches refer to the wiring diagram.
- 7. Reconnect the wires according to the wire diagram.
- 8. Double-check the wire connection, screws, thermal paste, etc.



5



### 6.3 Fault Codes of Motor Driver & Main Control Modules

|   | Fault Code of Motor Driver Module |                     |  |  |  |  |  |  |  |  |  |  |  |
|---|-----------------------------------|---------------------|--|--|--|--|--|--|--|--|--|--|--|
| 僌 | Steac                             | ly On               | Normal Operation                       |  |  |  |  |  |  |  |  |  |  |
| ¥ | 0                                 | ff                  | Power Supply Failure                   |  |  |  |  |  |  |  |  |  |  |
| * | Keen Flashing                     | 2s On<br>2s Off     | Standby                                |  |  |  |  |  |  |  |  |  |  |
| ¥ | Keep Flashing                     | 0.2s On<br>0.2s Off | Integrated Circuit Communication Error |  |  |  |  |  |  |  |  |  |  |
| Ø | 1 Flash                           | n/Cycle             | Motor Current Error                    |  |  |  |  |  |  |  |  |  |  |
| 椞 | 2 Flash                           | n/Cycle             | Inverter Module Temperature Error      |  |  |  |  |  |  |  |  |  |  |
| 墩 | 3 Flash                           | n/Cycle             | DC Bus Voltage Error                   |  |  |  |  |  |  |  |  |  |  |
| 墩 | 4 Flash                           | n/Cycle             | Motor Parameter Error                  |  |  |  |  |  |  |  |  |  |  |
| 墩 | 5 Flash                           | n/Cycle             | Motor Startup Failure                  |  |  |  |  |  |  |  |  |  |  |
| 墩 | 6 Flash                           | /Cycle              | Phase Sequence Error                   |  |  |  |  |  |  |  |  |  |  |

|   | Fault Code of Motor Driver Module |                                   |  |  |  |  |  |  |  |  |  |  |  |
|---|-----------------------------------|-----------------------------------|--|--|--|--|--|--|--|--|--|--|--|
| ø | Steady On                         | Normal Operation                  |  |  |  |  |  |  |  |  |  |  |  |
| ₩ | Off                               | Power Supply Failure              |  |  |  |  |  |  |  |  |  |  |  |
| Ø | 1 Flash/Cycle                     | Motor Current Error               |  |  |  |  |  |  |  |  |  |  |  |
| 墩 | 2 Flash/Cycle                     | Inverter Module Temperature Error |  |  |  |  |  |  |  |  |  |  |  |
| 墩 | 3 Flash/Cycle                     | DC Bus Voltage Error              |  |  |  |  |  |  |  |  |  |  |  |
| 墩 | 5 Flash/Cycle                     | Motor Startup Failure             |  |  |  |  |  |  |  |  |  |  |  |
| 愌 | 6 Flash/Cycle                     | Phase Sequence Error              |  |  |  |  |  |  |  |  |  |  |  |

## 6.4 Troubleshooting Guide

| System Faults                               | What to Check Mode | Power Supply | High Voltage Wiring | I.D. Control Def. | Compressor Capacitor | O.D. Fan Capacitor | I.D. Blower Capacitor | Contactor Contacts | Low Voltage Wiring | Control Transformer | Thermostat | Contactor Coil | Low Voltage Fuse | Stuck Compressor | Inefficient Compressor | Ref. Undercharge | Ref. Overcharge | Excessive Evap. Load | Noncondensables | Res. O.D. Airflow | O.D. Air Recirculation | TXV Stuck Open | Superheat | Res. I.D. Airflow | Ref. Cir. Restricting | Sov Leaking | Sov Coil Defective | Check Valve Leaking | LPC Sensor Def. | Defrost Control Def. | T4 Temp. Sensor Def. | T3 Temp. Sensor Def. | HPC/HGS Sensor Def. |
|---|--------------------|--------------|---------------------|-------------------|----------------------|--------------------|-----------------------|--------------------|--------------------|---------------------|------------|----------------|------------------|------------------|------------------------|------------------|-----------------|----------------------|-----------------|-------------------|------------------------|----------------|-----------|-------------------|-----------------------|-------------|--------------------|---------------------|-----------------|----------------------|----------------------|----------------------|---------------------|
| Refrigerant Circuit                         | r                  | r            |                     | r                 | r                    |                    |                       |                    |                    |                     |            |                | r                |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       | r           |                    | r                   | r               |                      |                      |                      |                     |
| Head Pressure                               | C                  |              | <u> </u>            |                   | <u> </u>             | <u> </u>           | <u> </u>              |                    |                    |                     |            |                |                  |                  |                        |                  | Р               | Р                    | S               | Р                 | S                      |                |           |                   | S                     |             |                    |                     |                 |                      |                      |                      | Ш                   |
| Too High                                    | н                  |              | <u> </u>            |                   | <u> </u>             | <u> </u>           | <u> </u>              |                    |                    |                     |            |                |                  | ļ                |                        |                  | Р               | Р                    | S               |                   |                        |                |           | Р                 | S                     |             |                    |                     |                 |                      |                      |                      | $\square$           |
| Head Pressure                               | С                  |              | <u> </u>            |                   |                      | <u> </u>           |                       |                    |                    |                     |            |                |                  |                  | S                      | Р                |                 |                      |                 |                   |                        | S              | S         |                   | S                     | S           |                    | Р                   |                 |                      |                      |                      | $\square$           |
| Too Low                                     | Н                  | <u> </u>     | <u> </u>            |                   | <u> </u>             | <u> </u>           | <u> </u>              |                    |                    |                     |            |                | <u> </u>         |                  | S                      | Р                |                 |                      |                 |                   |                        | S              | S         | <u> </u>          | S                     | S           | S                  | Р                   |                 |                      |                      |                      | $\square$           |
| Suction Pressure<br>Too High                | С                  |              | <u> </u>            |                   |                      | <u> </u>           |                       |                    |                    |                     |            |                |                  |                  | S                      |                  | Р               | Р                    |                 |                   |                        |                | S         | <u> </u>          |                       | Р           |                    | Р                   |                 |                      |                      |                      | Щ                   |
|   | Н                  |              | <u> </u>            |                   |                      | <u> </u>           |                       |                    |                    |                     |            |                |                  |                  | S                      |                  |                 |                      |                 |                   |                        |                | S         |                   |                       | Р           |                    |                     |                 |                      |                      |                      | $\square$           |
| Suction Pressure<br>Too Low                 | C                  |              | <u> </u>            |                   | <u> </u>             | <u> </u>           | <u> </u>              |                    |                    |                     |            |                | <u> </u>         |                  |                        | Р                |                 |                      |                 |                   |                        |                | S         | Р                 | S                     |             |                    |                     |                 |                      |                      |                      | $\square$           |
|   | H                  |              |                     |                   |                      | <u> </u>           | <u> </u>              |                    |                    |                     |            |                |                  |                  |                        | Р                |                 |                      |                 | S                 | S                      |                | S         |                   | S                     |             | S                  |                     |                 |                      |                      |                      | $\vdash$            |
| Liquid Refr.<br>Floodback (TXV)             | C                  |              | <u> </u>            |                   | <u> </u>             | ├──                | <u> </u>              |                    |                    |                     |            |                |                  |                  |                        |                  |                 |                      |                 |                   |                        | P<br>P         |           |                   |                       |             |                    | P<br>P              |                 |                      |                      |                      | $\square$           |
|   | H                  |              | <u> </u>            |                   | <u> </u>             |                    |                       |                    |                    |                     |            |                |                  |                  |                        | Р                |                 |                      |                 |                   | S                      | Р              |           |                   |                       |             |                    | Р                   |                 |                      |                      |                      | $\square$           |
| I.D. Coil Frosting                          | С<br>Н             |              |                     |                   |                      | ├──                |                       |                    |                    |                     |            |                |                  |                  |                        | Р                |                 |                      |                 | S                 | 2                      | <u> </u>       |           |                   |                       |             |                    |                     |                 |                      |                      | $\vdash$             | $\vdash$            |
| Inadequate                                  | п<br>С             |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                |                  |                  | S                      | Р                |                 | S                    | S               |                   |                        |                | S         | P                 | S                     | S           |                    | S                   |                 |                      |                      | $\vdash$             | $\vdash$            |
| Compressor Op.<br>or No Cooling/<br>Heating | н                  |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                |                  |                  | s                      | P                |                 | 5                    | s               |                   |                        |                | s         | P                 | s                     | s           | s                  | s                   |                 |                      |                      |                      |                     |
| Electrical                                  |                    |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                |                  |                  |                        |                  |                 |                      |                 |                   | ·                      |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      |                     |
| Compressor &                                | С                  | Р            | Р                   |                   |                      |                    |                       | s                  | S                  | Р                   | S          | Р              | Р                |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      |                     |
| O.D. Fan Won't<br>Start                     | н                  | Р            | Р                   |                   |                      |                    |                       |                    | s                  | Р                   | s          |                | Р                |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     | s               | s                    | s                    | s                    | s                   |
| Compressor Will                             | С                  |              | Р                   |                   | Р                    |                    |                       |                    |                    |                     |            |                |                  | Р                |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      |                     |
| Not Start but<br>O.D. Fan Runs              | н                  |              | Ρ                   |                   | Р                    |                    |                       | s                  |                    |                     |            | Р              |                  | Ρ                |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 | S                    |                      | S                    |                     |
| O.D. Fan Won't                              | С                  |              | Р                   |                   |                      | Р                  |                       |                    |                    |                     |            |                |                  |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      |                     |
| Start                                       | н                  |              | Р                   |                   |                      | Р                  |                       |                    |                    |                     |            |                |                  |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 | S                    |                      |                      | $\square$           |
| Compressor                                  | С                  |              |                     |                   | Р                    |                    |                       | S                  |                    |                     |            |                |                  | Р                | Ì                      |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             | Ì                  |                     |                 |                      |                      |                      | $\square$           |
| Hums But Won't<br>Start                     | н                  |              |                     |                   | Р                    |                    |                       | s                  |                    |                     |            |                |                  | Р                |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      |                     |
| I.D. Blower Won't                           | С                  | Р            | Р                   | S                 |                      |                    | Р                     |                    | S                  | Р                   | S          |                | S                |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      | $\square$           |
| Start                                       | н                  | Р            | Р                   | S                 |                      |                    | Р                     |                    | S                  | Р                   | S          |                | S                |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      |                     |
| Defrost                                     |                    |              |                     |                   |                      |                    |                       |                    |                    |                     |            | -              |                  |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      |                     |
| Unit Won't<br>Initiate Defrost              | С<br>Н             |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                | -                |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             | Р                  |                     |                 | Р                    |                      | s                    | $\vdash$            |
| Defrost                                     | С                  |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                |                  |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      | $\vdash$            |
| Terminates on<br>Time                       | н                  |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                |                  |                  |                        | Р                |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 | Р                    |                      | s                    | $\mid \mid$         |
|   | С                  |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                |                  |                  |                        |                  |                 |                      |                 |                   |                        |                |           |                   |                       |             |                    |                     |                 |                      |                      |                      | $\square$           |
| Unit Icing Up                               | Н                  |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                |                  |                  |                        | Р                |                 |                      |                 | S                 | s                      |                |           | S                 |                       |             | Р                  |                     |                 | Р                    |                      |                      | $\vdash$            |
|   | <u> </u>           |              |                     |                   |                      |                    |                       |                    |                    |                     |            |                |                  |                  |                        |                  |                 |                      |                 |                   |                        |                |           | <u> </u>          |                       |             |                    |                     |                 |                      |                      |                      |                     |

C- Cooling H- Heating P- Primary Causes S- Secondary Causes



## 6.5 Temperature & Resistance Table

| Temperature °F | Resistance kΩ |
|----------------|---------------|----------------|---------------|----------------|---------------|----------------|---------------|
| -4             | 106.73        | 37             | 29.87         | 78             | 10            | 119            | 3.69          |
| -3             | 103.25        | 38             | 29.22         | 79             | 9.5           | 120            | 3.61          |
| -2             | 99.89         | 39             | 28.19         | 80             | 9.26          | 121            | 3.53          |
| -1             | 96.65         | 40             | 27.39         | 81             | 9.03          | 122            | 3.45          |
| 0              | 93.53         | 41             | 26.61         | 82             | 8.81          | 123            | 3.38          |
| 1              | 90.53         | 42             | 25.85         | 83             | 8.59          | 124            | 3.3           |
| 2              | 87.62         | 43             | 25.12         | 84             | 8.38          | 125            | 3.23          |
| 3              | 84.83         | 44             | 24.42         | 85             | 8.17          | 126            | 3.16          |
| 4              | 82.13         | 45             | 23.73         | 86             | 7.97          | 127            | 3.1           |
| 5              | 79.52         | 46             | 23.07         | 87             | 7.78          | 128            | 3.03          |
| 6              | 77.01         | 47             | 22.42         | 88             | 7.59          | 129            | 2.96          |
| 7              | 74.58         | 48             | 21.8          | 89             | 7.4           | 130            | 2.9           |
| 8              | 72.24         | 49             | 21.2          | 90             | 7.22          | 131            | 2.84          |
| 9              | 69.98         | 50             | 20.61         | 91             | 7.05          | 132            | 2.78          |
| 10             | 67.8          | 51             | 20.04         | 92             | 6.88          | 133            | 2.72          |
| 11             | 65.69         | 52             | 19.49         | 93             | 6.72          | 134            | 2.67          |
| 12             | 63.65         | 53             | 18.96         | 94             | 6.56          | 135            | 2.61          |
| 13             | 61.68         | 54             | 18.44         | 95             | 6.4           | 136            | 2.56          |
| 14             | 59.78         | 55             | 17.94         | 96             | 6.25          | 137            | 2.5           |
| 15             | 57.95         | 56             | 17.45         | 97             | 6.1           | 138            | 2.45          |
| 16             | 56.17         | 57             | 16.98         | 98             | 5.96          | 139            | 2.4           |
| 17             | 54.46         | 58             | 16.52         | 99             | 5.82          | 140            | 2.35          |
| 18             | 52.8          | 59             | 16.08         | 100            | 5.68          | 141            | 2.3           |
| 19             | 51.2          | 60             | 15.65         | 101            | 5.55          | 142            | 2.25          |
| 20             | 49.65         | 61             | 15.23         | 102            | 5.42          | 143            | 2.21          |
| 21             | 48.16         | 62             | 14.83         | 103            | 5.3           | 144            | 2.16          |
| 22             | 46.71         | 63             | 14.43         | 104            | 5.18          | 145            | 2.12          |
| 23             | 45.31         | 64             | 14.05         | 105            | 5.06          | 146            | 2.08          |
| 24             | 43.95         | 65             | 13.68         | 106            | 4.94          | 147            | 2.03          |
| 25             | 42.64         | 66             | 13.32         | 107            | 4.83          | 148            | 1.99          |
| 26             | 41.38         | 67             | 12.97         | 108            | 4.72          | 149            | 1.95          |
| 27             | 40.15         | 68             | 12.64         | 109            | 4.61          | 150            | 1.91          |
| 28             | 38.97         | 69             | 12.31         | 110            | 4.51          | 151            | 1.88          |
| 29             | 37.82         | 70             | 11.99         | 111            | 4.41          | 152            | 1.84          |
| 30             | 36.71         | 71             | 11.68         | 112            | 4.31          | 153            | 1.8           |
| 31             | 35.64         | 72             | 11.38         | 113            | 4.21          | 154            | 1.77          |
| 32             | 34.6          | 73             | 11.09         | 114            | 4.12          | 155            | 1.73          |
| 33             | 33.59         | 74             | 10.8          | 115            | 4.03          | 156            | 1.7           |
| 34             | 32.61         | 75             | 10.53         | 116            | 3.94          | 157            | 1.66          |
| 35             | 31.67         | 76             | 10            | 117            | 3.85          | 158            | 1.63          |
| 36             | 30.76         | 77             | 10            | 118            | 3.77          | 159            | 1.6           |



# VersaPro™ Packaged Heat Pump Service Manual

The design and specifications of this product and/or manual are subject to change without prior notice. Consult with the sales agency or manufacturer for details.